

Noble® RepliServer

Data Redundancy & Recovery Solutions

Noble Systems recognizes the importance of maximum up-time in a contact center environment. In today's competitive business environment, system downtime has costly consequences from productivity losses and wages paid to call center agents who are not on the phones. The Noble® RepliServer provides fail-over and redundancy tools to help you preserve center up-time, maintain your database, and deliver continued productivity for your center in the event of a system issue.

Noble RepliServer offers a redundant solution for Enterprise configurations. In the Enterprise environment, our replication solution consists of a dual-application server configuration. The ACTIVE Host is the primary host supporting the contact center during normal daily operations. The PASSIVE Host is the standby server that is 'on call' in the event that the active server goes down.

Mirror Copy of the Primary Active Host

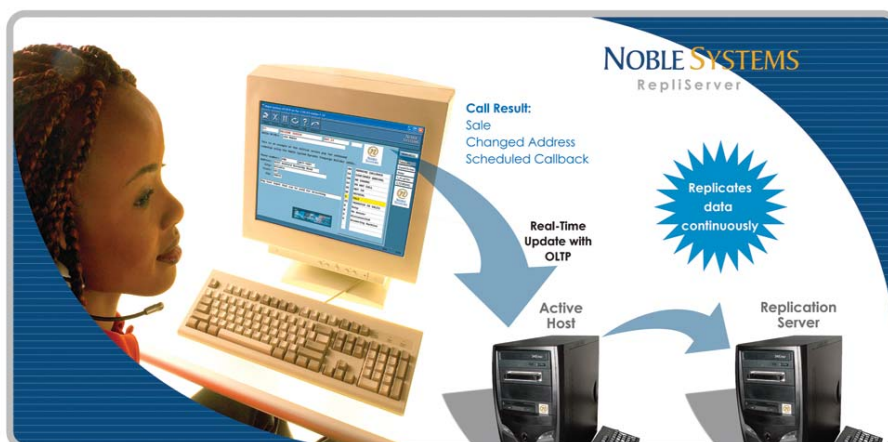
RepliServer continuously copies all database changes from the main database to the passive system in near real-time!

Minimize System Downtime

In the event that the Application Host is lost, RepliServer uses a fail-over process to take control, so you can be back in production in less than 20 minutes!

Database Backup for Multiple Hosts

RepliServer can replicate more than one Application Host to offer a live back-up environment.



**Additional cost and terms apply.*



- Active Host & Passive Host Configuration
- Near Real-time Service Replicates Data to the Passive Server Every Four Seconds
- Automatic Fail-Over to Passive Host without Manual Intervention
- Setup Locally for Hardware Backup or Off-site for Disaster Recovery
- Get Your Center Back Online or Transfer Calling to Another Location within 15 Minutes of Failure