

# Noble® RAS

## Report Archiving & Consolidation Server

The Noble® RAS (Report Archiving and Consolidation Server) lets you access data and run custom reports in a query-optimized platform. RAS is ideal for running reports for multiple sites or organizations with a large volume of historical information without impacting individual system performance.

Noble Systems designed the reporting infrastructure for maximum performance, with a robust, scalable solution for managing data storage, backup, and recovery. Back-ups and storage are managed automatically for historical calling data throughout your organization, allowing you to protect information without sacrificing business productivity.

### Enhanced System Reporting Performance

- Run reports without the risk of impacting productivity
- Process queries more quickly
- Consolidate multiple sites for more efficient management
- Store historical data for easy retrieval
- Increase system productivity

### Query-Optimized Database Reporting

- Reports execute up to 10 times faster than with standard data storage
- Multiple contact center hosts consolidated into a single user-configurable database
- Report on all data for all call centers in a single report
- Access several years of historical data from a centralized source
- Receive alerts via email if processes are not completed correctly
- Performance Example – a 650 seat center can:
  - Retrieve one months' worth of agent statistics from two years ago to a report in 20 seconds
  - Query a full year of data in under three minutes

### Powerful, Scalable, & Reliable Technology

- HP ProLiant Series servers for state-of-the-art, industry-leading technologies
- Mainframe-class power & Enterprise scalability
- Powered by Intel® Pentium® processors with RAID subsystems
- High thru-put, high access environment

“ We have a centralized network operational center, and we can cover all of our centers worldwide from a single HQ location. With consolidated reporting, we get all of the data we need at our corporate office.”