

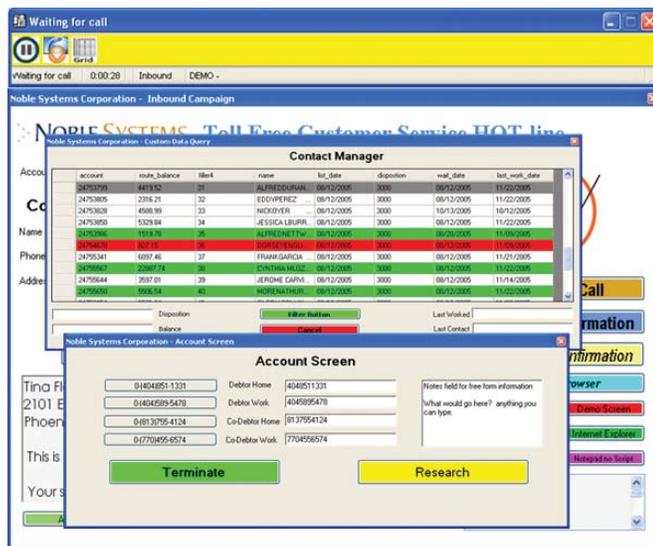
Noble® Composer DCMS

Award-winning Collector Desktop Management System

Noble® Composer Debtor Contact Management System is our Agent Desktop environment designed for the Collection environment. Composer DCMS allows collection organizations to improve productivity by unifying collector activities into a single desktop with high-performance predictive dialing.

Flexible scripting features and intuitive, graphical design tools make *Composer DCMS* easy to learn for both managers and collectors, so your team members can get to work quickly, with minimal product training. Noble takes collector desktop design to the next level with an easy-to-use, versatile interface for creating collector screens. Users can create customized desktops with the flexibility of an on-screen design tool, using drag-and-drop, and point-and-click features to add fields, text, and buttons; import/export campaigns; launch external software, databases, or web pages; build look-up tables and lists; create screen pops; and more.

Composer DCMS unifies the desktop environment, making it easy for collectors to access multiple datapoints in a single user interface. Noble supports a variety of environments and tools, including optional 3270/5250/VT100 emulation, custom dlls, executables, OCX, ActiveX, .NET, and others.



FROST & SULLIVAN

North American
Product Differentiation Innovation Award

COLLECTION
TECHNOLOGY
EXCELLENCE
AWARD

- Automates all debtor communication for blended outbound & inbound, email, messaging, fax, etc.
- Allows collectors to work 'owned' accounts through the Debtor Contact Manager
- Supports multiple dialing modes so collectors can move seamlessly between predictive, preview, & click-to-connect modes
- Integrates advanced solutions for Digital Recording (on-demand or automatic), Call Conferencing, Manager Supervision, IVR, Messaging, Reporting, & more
- Creates a unified desktop for all Collector activity, reducing the learning curve & increasing efficiency