

# NOBLE SYSTEMS

## Get to know us

The Global Leader in Customer Contact Technologies

### About Noble Systems Corporation

Noble Systems Corporation is a global leader in the customer communications industry, offering innovative solutions for Contact Center, Workforce Management, and Analytics technologies. Noble's unified suite includes inbound, outbound and blended omnichannel contact processing, strategy planning, resource management, and compliance tools for companies of all sizes. Our CPE, CaaS, innovative premise/cloud hybrid, and managed service platforms include ACD, predictive dialing, blended processing, recording and monitoring, IVR, messaging, regulatory compliance, interaction analytics, and workforce management. Millions of customer calls are managed every day through our platform of unified call processing and multi-channel communications systems. 4,000+ client sites worldwide entrust their crucial daily contact center operations to Noble Systems, processing millions of contacts each day. For four consecutive years, Noble Systems has been named as the #1 Outbound Dialing Market Leader by Frost & Sullivan, a leading industry analyst group.

Headquartered in Atlanta, Georgia, with regional offices in Austin, TX and Oklahoma City, OK and international offices in Australia, India, Philippines, the UK and Latin America, Noble has almost 400 employees worldwide. Founded in 1989, Noble Systems offers companies the advantages of an award-winning contact center solution, extensive business experience and global reach, leading-edge technology, financial strength and stability, and a commitment to building client relationships.

### Noble® Contact Center Solutions

Noble Systems offers a range of contact center solutions to meet the needs of small, mid-size, and enterprise organizations, delivering the industry's most comprehensive and affordable customer interaction management solutions. Whatever your business needs or size, Our single-code design means our users get the same functionality regardless of the deployment configuration selected. Noble Systems can match you with the solution set that meets your functionality requirements and organizational goals, and offers the right-fit for your contact center to help you improve productivity, reduce costs, increase performance, create a better customer and employee experience, and grow your company.

- **Customization & Integration: Open Architecture for the Ultimate in System Flexibility** | Our flexible platforms feature open designs, supporting integration, data exchange, and compatibility with existing systems. The solutions are built to meet or exceed all open standards and include ODBC drivers, APIs and web services for a range of connectivity and development choices. Noble protects your infrastructure investment by working within your operating environment, rather than requiring you to change your business processes.
- **Scalable Solutions: Convenient, Affordable Upgrade Paths** | Noble solutions are designed to be tailored and scaled to fit your company's unique business needs. Noble Systems offers a number of configurations and options to meet the needs of large, mid-size, and small business environments. Our systems are designed to grow with you, allowing you to add seats or functionality without sacrificing your current technology investment.
- **Top-Quality Client Services: Consulting, Project Management, Implementation, Training & Support** | No product stands alone, and support is a critical requirement for mission critical enterprise operations like the contact center. Our expert Client Services Team of consulting, implementation, training, and technical professionals are dedicated to delivering first-class services to help you optimize the results of your investment in our technology solutions.

**“ Communication is the engine that drives the global economy. ”**

James K Noble Jr  
CEO & Founder

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